Dear IT Colleague:

Your hospital's neonatal intensive care unit is enrolled as a member of Vermont Oxford Network (VON). We are requesting that you please "safelist" the following online resources to ensure that your care team is able to successfully work with our organization to gather and submit data to our neonatal registry, participate in our quality improvement and education programs and receive updates and information about their membership.

E-Mail Resources

- **info@vtoxford.org and IP 167.89.56.100:** VON dedicated IP for bulk communications, updates, and instructional information
- **webservices@vtoxford.org:** automated password reset and other technical communications for VON Member's area, data and reporting tools
- **support@crowdwisdom.zendesk.com:** LMS technical support
- **vtoxford.org domain**: webinar invitations, user assistance, and other program-related emails will come from various addresses at this domain
- **list.uvm.edu domain**: listserv for quality improvement collaboratives hosted by the University of Vermont
- **UVMCME@med.uvm.edu**: disclosure information for presenters

Online Resources

- **https://www.vtoxford.org** and all subdomains
- **https://public.vtoxford.org**: VON public website
- **https://portal.vtoxford.org**: VON members only website
- **VON Learning Management System** - accessed via ports 80 and 443
  - **https://von.mycrowdwisdom.com** (34.193.55.148 and 34.193.83.200)
  - **https://von.precrowdwisdom.com** (54.243.208.10)
  - **http://media.mycrowdwisdom.com.s3.amazonaws.com** (IP will vary)
  - https://education.vtoxford.org**:** Access for iNICQ 2019
  - https://lmsmedia.vtoxford.org**:** Used to access shared documents
  - https://www.youtube.com**:** Used for embedded video content
  - https://www.surveymonkey.com**:** Used for embedded course evaluations
  - **https:// identity.vtoxford.org:** Used for login and user profile
- **zoom.us** and ***.zoom.us**: Used for meetings and webinars

For More Information

Please do not hesitate to contact us to further discuss this request at **mail@vtoxford.org**.